



DEPARTMENT OF FOREIGN AFFAIRS
KAGAWARAN NG UGNAYANG PANLABAS

THE UNDERSECRETARY FOR ADMINISTRATION

05 September 2018

Dear Undersecretary Guillermo,

Attached herewith is the list of DFA Offices that have attained ISO 9001:2015 Certification from TÜV Rheinland on 01 January 2018.

Also attached are the certified true copies of the Certificates.

Very truly yours,

Ma. Theresa B. Dizon-De Vega
MA. THERESA B. DIZON-DE VEGA
Officer-in-Charge

MS. LILIA C. GUILLERMO

Undersecretary

Department of Budget and Management

Boncodin Hall, General Solano St.,

San Miguel, Manila



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ANNEX A

LIST OF AGENCIES¹ WITH ISO 9001:2015
QUALITY MANAGEMENT SYSTEM CERTIFICATIONS/RECERTIFICATIONS
September 1, 2017 to August 31, 2018

Department: Department of Foreign Affairs

| Name of Agency | Scope | Sites Covered | Date of Issuance | Certification Body |
|-------------------------------------|---|---|-------------------|--------------------|
| Department of Foreign Affairs (DFA) | Management and Support in the Provision of Regular Passport and Authentication Services | Main Office 2330 Roxas Blvd., Pasay City | JAN. 29 , 2018 | TÜV Rheinland |
| DFA-ASEANA | Provision of Regular Passport and Authentication Services | Bradco Ave. cor. Macapagal Blvd., Aseana Business Park, Brgy. Tambo, Parañaque City | JAN. 29 , 2018 | TÜV Rheinland |
| DFA-NCR West | Provision of Regular Passport and Authentication Services | 5 th Level, SM City Manila, Natividad Almeda-Lopez St. cor. A. Villegas & San Marcelino St., Ermita, Manila | JAN. 29 , 2018 | TÜV Rheinland |

Prepared by:



Jeanne April Marie P. Bruneau
(Signature over printed name)

QMS Secretariat Head
(Position Title)

Certified Correct:



Grace T. Cruz-Fabella
(Signature over printed name)

Deputy QMR
(Position Title)

¹ Includes Bureaus/Services/Offices (BSOs) and attached agencies

ANNEX B

Certified True Copies of ISO

9001:2015 Certificates

Annex to certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 01 100 1634727

| No. | Location | Scope |
|-----|--|--|
| /01 | Department of Foreign Affairs - Authentication and Regular Passport Process 2330 Roxas Boulevard, Pasay City, Philippines | Provision of regular passport and authentication services |
| /02 | Department of Foreign Affairs- Authentication and Regular Passport Process Bradco Avenue cor. Macapagal Boulevard, Aseana Business Park, Brgy. Tambo, Parañaque City 1714, Philippines | Provision of regular passport and authentication services |
| /03 | Department of Foreign Affairs- Authentication and Regular Passport Process DFA CO NCR-West 5th level, SM City Manila, Natividad Almeda-Lopez Street corner A. Villegas and San Marcelino Street, Ermita, Manila 1000, Philippines | Provision of regular passport and authentication services |

2018-01-29


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Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 01 100 1634727

Certificate Holder:



**Department of Foreign Affairs -
Authentication and Regular Passport
Process**

2330 Roxas Boulevard, Pasay City, Philippines

including the locations according to annex

Scope:

Provision of regular passport and authentication services

Proof has been furnished by means of an audit that the
requirements of ISO 9001:2015 are met.

Validity:

The certificate is valid from 2018-01-29 until 2020-03-01.
First certification 2017

2018-01-29

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Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 01 100 1634727/02

Certificate Holder:



**Department of Foreign Affairs-
Authentication and Regular Passport
Process**

Bradco Avenue cor. Macapagal Boulevard,
Aseana Business Park, Brgy. Tambo,
Parañaque City 1714, Philippines

Scope: Provision of regular passport and authentication services

Proof has been furnished by means of an audit that the
requirements of ISO 9001:2015 are met.

Validity: The certificate is valid in conjunction with the main certificate from
2018-01-29 until 2020-03-01.

2018-01-29

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Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 01 100 1634727/03

Certificate Holder:



**Department of Foreign Affairs-
Authentication and Regular Passport
Process**

DFA CO NCR-West 5th level, SM City Manila,
Natividad Almeda-Lopez Street corner A. Villegas and
San Marcelino Street, Ermita, Manila 1000, Philippines

Scope:

Provision of regular passport and au-thentication services

Proof has been furnished by means of an audit that the
requirements of ISO 9001:2015 are met.

Validity:

The certificate is valid in conjunction with the main certificate from
2018-01-29 until 2020-03-01.

2018-01-29

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