

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2019 JANUARY 15

Department: Department of Foreign Affairs (DFA)
 Appropriations: Current Year Appropriations
 Agency: Office of the Secretary
 Operating Unit: Home Office
 Organization Code (UACS): 120011300085
 Report Status: SUBMITTED

Particulars	UACS CODE	Physical Targets						Physical Accomplishments					Variance as of Dec 31 2018	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14	
Part A														
I. Operations														
OO : Foreign relations strengthened to promote national development and international cooperation														
DIPLOMACY PROGRAM	3010000000													
Outcome Indicators														
1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	99%	97%	99%	100%	99%	19%		

2. Economic Diplomacy: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	99%	97%	99%	100%	99%	19%	
3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements		90%	90%	90%	90%	90%	99%	99%	99%	99%	99%	9%	
Output Indicators													
1. National Security													
Number of activities organized, initiated or attended by the DFA annually		1247	1247	1247	1248	4,989	1881	1141	2263	2415	7,700	2,711	

CONSULAR / ATN PROGRAM	3020000000																			
Output Indicators																				
1. Percentage of passports issued within the prescribed period		90%	90%	90%	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10%	
2. Higher satisfaction rating by those who avail themselves of other consular documents		Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	86%	81%	75%	76%	80%	29%					
3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled		90%	90%	90%	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10%	
Output Indicators																				
1. Number of passports issued		778,032	778,032	778,032	778,032	3,112,128	1,091,351	1,059,108	1,105,429	1,084,519	4,340,407	1,228,279								

2. Number of other consular documents issued		369,000	369,000	369,000	369,000	1,476,000	559,687	396,371	473,201	210,635	1,639,894	163,894	There is an increase of 68,326 in 1Q and 85,007 in 3Q
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF		12,500	12,500	12,500	12,500	50,000	8486	30,779	58,220	19,742	117,227	67,227	Accomplishment due to delayed reporting.
													There is an increase of 4686 in 2Q Accomplishment due to delayed reporting. The high number of OFs as reported in 3Q can be attributed to the following: Amnesty Program in Kuwait, Hajj Pilgrimage in KSA, Financial Assistance for OFs affected by the Xiamen Airline Incident, On-going Amnesty Program in UAE and Special Embassy on Wheels by Riyadh PE.

Prepared by:

In coordination with:

Approved by:

Grace T. Cruz-Fabella
GRACE T. CRUZ-FABELLA
 Acting Assistant Secretary
 Office of Policy Planning and Coordination
 Date: 15 JANUARY 2019

Alexis G. Chua
ALEXIS G. CHUA
 Assistant Secretary
 Office of Fiscal Management Services
 Date: 15 JANUARY 2019

Ma. Theresa B. Dizon-De Vega
MA. THERESA B. DIZON-DE VEGA
 Officer-in-Charge Undersecretary for Administration
 (By Authority of the Secretary of Foreign Affairs)
 Date: 15 JANUARY 2019