

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 15 April 2020

Department: Department of Foreign Affairs (DFA)
 Appropriations: Current Year Appropriations
 Agency: Office of the Secretary
 Operating Unit: Home Office
 Organization Code (UACS): 120011300085
 Report Status:

Particulars	UACS CODE	Physical Targets						Physical Accomplishments					Variance as of 15 April 2020	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total			
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14	
Part A														
1. Operations														
OO : Foreign relations strengthened to promote national development and international cooperation														
DIPLOMACY PROGRAM	3010000000													
Outcome Indicators:														
1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	80%							
2. Economic Diplomacy: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	80%							

3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements	90%	90%	90%	90%	90%	90%	90%												
Output Indicators																			
1. National Security																			
Number of activities organized, initiated or attended by the DFA annually	1291	1291	1291	1291	1291	5,164	1597						1597	-3,567					
Number of reports submitted by the Department in connection with diplomatic activities	1435	1435	1435	1435	1435	5,740	1754						1754	-3,986					
2. Economic Diplomacy																			
Number of activities organized, initiated or attended by the DFA annually	673	673	673	673	673	2,692	655						655	-2,037					
Number of reports submitted by the Department in connection with diplomatic activities	966	966	966	966	966	3,863	757						757	-3,106					
3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community	1977	1977	1977	1977	1977	7,908	2549						2549	-5,359					

OO : Overseas Filipinos protected and engaged, and consular services improved																			
CONSULAR / ATN PROGRAM																			
3020000000																			
Outcome Indicators																			
1. Percentage of passports issued within the prescribed period		90%	90%	90%	90%	90%	90%	90%	90%	100%									
2. Higher satisfaction rating by those who avail themselves of other consular documents		Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	77.13%									
3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled		90%	90%	90%	90%	90%	90%	90%	90%	100%									
Output Indicators																			
1. Number of passports issued		1,050,000	1,050,000	1,050,000	1,050,000	1,050,000	1,050,000	1,050,000	1,050,000	4,200,000	891,819							891,819	-3,308,181
2. Number of other consular documents issued		532,000	532,000	532,000	532,000	532,000	532,000	532,000	532,000	2,128,000	255,532							255,532	-1,872,468

3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF		25,000	25,000	25,000	25,000	100,000	29,960				29,960	-70,040	

Prepared by:

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 Date: 15 April 2020

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 Office of Fiscal Management Services
 Date: 15 April, 2020

Approved by:

J. Eduardo Malaya

J. EDUARDO MALAYA
 Undersecretary for Administration
 (By Authority of the Secretary of Foreign Affairs)
 Date: 15 April, 2020