

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 31 December 2019

BAR No. 1

Department: Department of Foreign Affairs (DFA)
 Appropriations: Current Year Appropriations
 Agency: Office of the Secretary
 Operating Unit: Home Office
 Organization Code (UACS): 120011300085
 Report Status:

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of 15 October 2019	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
I. Operations													
OO : Foreign relations strengthened to promote national development and international cooperation													
DIPLOMACY PROGRAM													
3010000000													
Outcome Indicators													

1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	80%	98%	94%	99%	97%	97%	17%	
2. Economic Diplomacy: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	98%	94%	80%	81%	88%	8%		
3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements		90%	90%	90%	90%	90%	90%	91%	90%	100%	93%	3%		
Output Indicators														
1. National Security														

Number of activities organized, initiated or attended by the DFA annually		2250	2250	2250	2250	2250	9,000	4412	6933	12589	15384	39,318	30,318	
Number of reports submitted by the Department in connection with diplomatic activities		2500	2500	2500	2500	2500	10,000	4400	7860	13175	13081	38,516	28,516	
2. Economic Diplomacy														
Number of activities organized, initiated or attended by the DFA annually		1000	1000	1000	1000	1000	4,000	2187	5,523	7,591	18499	33,800	29,800	
Number of reports submitted by the Department in connection with diplomatic activities		1500	1500	1500	1500	1500	6,000	2066	3331	3254	7998	16,649	10,649	
3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community		2750	2750	2750	2750	2750	11,000	4227	8160	15842	146,365	174,594	163,594	The Office of Strategic Communication and Research added the Social Media component (158,988) which was not previously reported

OO : Overseas Filipinos protected and engaged, and consular services improved																			
CONSULAR / ATN PROGRAM	3020000000																		
Outcome Indicators																			
1. Percentage of passports issued within the prescribed period		90%	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10%		
2. Higher satisfaction rating by those who avail themselves of other consular documents		Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	77%	84%	87%	87.03%	83%							
3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled		90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	100%	10%						
Output Indicators																			
1. Number of passports issued		983,981	983,981	983,981	983,982	3,935,925	1,188,475	1,072,562	979,807	854,458	4,095,302	159,377							
																			OCA Adjusted figures for all quarters

2. Number of other consular documents issued	400,250	400,250	400,250	400,250	1,601,000	551,102	582,353	548,817	189,256	1,871,528	270,528	OCA Adjusted figures for all quarters
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF	12,500	12,500	12,500	12,500	50,000	33,594	56,719	66,032	14,009	170,354	120,354	UNMVA Adjusted figures for all quarters

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Date: 15 January 2020

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Acting Assistant Secretary

Office of Fiscal Management Services

Date: 15 January 2020

Approved by:

J. Eduardo Malaya

J. EDUARDO MALAYA

Undersecretary for Administration

(By Authority of the Secretary of Foreign Affairs)

Date: 15 January 2020