

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 15 OCTOBER 2020

Department: Department of Foreign Affairs (DFA)
 Appropriations: Current Year Appropriations
 Agency: Office of the Secretary
 Operating Unit: Home Office
 Organization Code (UACS): 120011300085
 Report Status:

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of 15 October 2020	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
OO : Foreign relations strengthened to promote national development and international cooperation													
DIPLOMACY PROGRAM	3010000000												
Outcome Indicators													
1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	80%	81%	98%		86%	6%	
2. Economic Diplomacy: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements		80%	80%	80%	80%	80%	80%	100%	100%		93%	13%	
3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements		90%	90%	90%	90%	90%	90%	99%	100%		96%	6%	
Output Indicators													
1. National Security													
Number of activities organized, initiated or attended by the DFA annually		1319	1319	1320	1320	5,278	3030	5,898	1,974		10,902	5,624	Updated figures for Q2 provided by offices
Number of reports submitted by the Department in connection with diplomatic activities		1481	1482	1482	1482	5,927	3244	6,991	4,324		14559	8,632	Updated figures for Q1 and Q2 provided by offices
2. Economic Diplomacy													
Number of activities organized, initiated or attended by the DFA annually		707	707	708	708	2,830	2719	414	965		4098	1,268	Updated figures for Q1 and Q2 provided by OUIER
Number of reports submitted by the Department in connection with diplomatic activities		1003	1003	1003	1004	4,013	1774	357	2,167		4298	285	Updated figures for Q1 and Q2 provided by OUIER
3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community		2020	2020	2021	2021	8,082	2,549	70,479	41,275		114,303	106,221	- Accomplishments as of the 3rd quarter reflect consolidated accomplishments for the 1st, 2nd and 3rd quarter. Q2 figures were updated. - The surge in accomplishments was brought about by the increased social media activities due to the COVID-19 pandemic as well as DFA efforts in Assistance to Nationals (ATN) repatriation announcements and consular related queries.

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
OO : Overseas Filipinos protected and engaged, and consular services improved													
CONSULAR / ATN PROGRAM	3020000000												
Outcome Indicators													
1. Percentage of passports issued within the prescribed period		90%	90%	90%	90%	90%	100%	100%	100%		100%	0	
2. Higher satisfaction rating by those who avail themselves of other consular documents		Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	77%	94.64%	96%		89%		
3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled		90%	90%	90%	90%	90%	100%	100%	100%		100%	0	
Output Indicators												0	
1. Number of passports issued		1,227,551	1,227,551	1,227,551	1,227,551	4,910,204	891,819	130,226	297,872		1,319,917	-3,590,287	Passport operations were affected by the COVID-19 pandemic
2. Number of other consular documents issued		532,000	532,000	532,000	532,000	2,128,000	266,828	18,804	32,355		317,987	-1,810,013	OCA revised figures for 1Q and 2Q. Visa issuances were affected by the COVID-19 pandemic
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF		25,000	25,000	25,000	25,000	100,000	29,747	23,753	17,322		70,822	-29,178	UMWA revised the figures for 1Q&2Q

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Date: 15 October 2020

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Office of Fiscal Management Services
Date: 15 October, 2020

Approved by:

J. Eduardo Malaya

J. EDUARDO MALAYA
Undersecretary for Administration
(By Authority of the Secretary of Foreign Affairs)
Date: 15 October 2020