## QUARTERLY PHYSICAL REPORT OF OPERATION As of 15 JANUARY 2021

Department: Department of Foreign Affairs (DFA)
Appropriations: Current Year Appropriations
Agency: Office of the Secretary
Operating Unit: Home Office
Organization Code (UACS): 120011300085
Report Status:

			Ph)	Physical Targets	ets			Physical	Physical Accomplishments	shments		Variance as	
Particulars	UACS CODE											of 15	
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	2021	Remarks
_	2	ω	4	υı	o.	7=(3+4+5+6)	00	9		1	12= (8+9+10+11)	13	14
Part A													
I. Operations													
OO : Foreign relations strengthened to													
international cooperation													
DIPLOMACY PROGRAM	3010000000												
Outcome Indicators													
National Security: Percentage of activities/reports that led to expressions of												,	
support, commitment, or interest arising from DFA engagements		8U%	80%	80%	80%	80%	80%	81%	98%	99%	90%	10%	-
<ol><li>Economic Diplomacy: Percentage of activities/reports that led to expressions of activities, commitment, or interest arising from activities.</li></ol>		80%	80%	80%	80%	80%	80%	100%	100%	100%	95%	15%	
<ol> <li>Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements</li> </ol>		90%	90%	90%	90%	90%	90%	%66	100%	100%	97%	7%	
Output Indicators													
1. National Security													
Number of activities organized, initiated or attended by the DFA annually		1319	1319	1320	1320	5,278	3030	5,898	1,974	4,343	15,245	9,967	
Number of reports submitted by the Department in connection with diplomatic activities		1481	1482	1482	1482	5,927	3244	6,991	4,324	5,303	19,862	13,935	
2. Economic Diplomacy													
Number of activities organized, initiated or attended by the DFA annually		707	707	708	708	2,830	2719	414	965	762	4,860	2,030	
Number of reports submitted by the Department in connection with diplomatic activities		1003	1003	1003	1004	4,013	1774	357	2,167	963	5,261	1,248	

Passport operations -3,177,745 were affected by the COVID-19 pandemic		1,732,459	412,542	297,872	130,226	891,819	4,910,204	1,227,551	1,227,551	1,227,551	1,227,551		1. Number of passports issued
													Output Indicators
10%		100%	100%	100%	100%	100%	90%	90%	90%	90%	90%		Percentage of cases involving overseas     Filipinos resolved as a proportion of total     requests and cases handled
		91%	94.53%	96%	94.64%	77%	Majority of those who accomplish ed client feedback forms gave satisfactory rating	Majority of those who accomplishe d client feedback forms gave satisfactory rating	Majority of those who accomplishe d client feedback forms gave satisfactory rating	Majority of those who accomplishe d client feedback forms gave satisfactory rating	Majority of those who accomplishe d client feedback forms gave satisfactory rating		<ol> <li>Higher satisfaction rating by those who avail themselves of other consular documents</li> </ol>
10%		100%	100%	100%	100%	100%	90%	90%	90%	90%	90%		Percentage of passports issued within the prescribed period
													Outcome Indicators
	-											3020000000	CONSULAR / ATN PROGRAM
					,								OO : Overseas Filipinos protected and engaged, and consular services improved
Accomplishm ents as of the 4th quarter reflect consolidated accomplishm ents for the 1st,2nd and 3rd quarter.  The surge in accomplishm ents was brought about by the social media activities due to the COVID-19 pandemic as well as DFA efforts in Assistance to Nationals (ATN) repatriation announcements and consular related queries.		150,155	108,880	41,275	70,479	2,549	8,082	2021	2021	2020	2020		3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community

3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF	2. Number of other consular documents issued
25,000	532,000
25,000	532,000
25,000	532,000
25,000	532,000
100,000	2,128,000
29,743	267,221
23,751	18,804
17,321	58,844
62,110	77,843
132,925	422,712
32,925	-1,705,288
UMWA revised the figures for 1Q,2Q and 3Q	OCA revised figures for 1Q and 3Q. Visa issuances were affected by the COVID-

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Acting Assistant Secretary

Office of Policy Planning and Coordination
Date: 15 January 2021

In coordination with:

MYLA GRACE HAGENIA C. MACAHILIG

Office of Fiscal Management Services
Date: 15 January, 2021 Assistant Secretary

Approved by:

J. EDUARDO MALAYA
Undersecretary for Administration (By Authority of the Secretary of Foreign Affairs)

15 January 2021