

CONSULAR / ATN PROGRAM	302000000												
Outcome Indicators													
1. Percentage of passports issued within the prescribed period		90%	90%	90%	90%	90%	100.00%	100.00%				100.00%	10.00%
2. Higher satisfaction rating by those who avail themselves of other consular documents		Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating							
							92.79%	88.00%				90.40%	
3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled		90%	90%	90%	90%	90%	100.00%	100.00%				100.00%	10.00%
Output Indicators													
1. Number of passports issued		1,084,839	1,084,839	1,084,839	1,084,840	4,339,357	587,736	465,925				1,053,661	-3,285,696
2. Number of other consular documents issued		536,308	536,308	536,309	536,309	2,145,234	254,376	218,295				472,671	-1,672,563
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF		36,250	36,250	36,250	36,250	145,000	8,466	11,447				19,913	-125,087

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15 July, 2021

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(By Authority of the Secretary of Foreign Affairs)

Date:

15 July 2021