

BIDS AND AWARDS COMMITTEE

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SUPPLEMENTAL / BID BULLETIN No. 1

Project : Procurement of Endpoint Security with Cross Layered Detection

and Response

Reference : PB-GS-07-2024 ABC : PhP 7,000,000.00 Date : 04 September 2024

This Supplemental/Bid Bulletin is issued to provide the prospective proponents/bidders the following information on the above-named project:

1. Updates in the Technical Specifications (Sec. III) under "Duration and Delivery":

1. DELIVERY: The Contractor shall deliver the licenses upon the expiration of the current contract on 14 November 2024.

Attached is a copy of the updated *Technical Specifications* with the above information already incorporated in the document.

For the information and guidance of all concerned.

Assistant Secretary and BAC Chairperson

Technical Specifications

Endpoint Security with Cross Layered Detection and Response

l.	Background	
	The Department intends to renew the existing endpoint security licenses with cross detection and response capability. The approved budget cost is Seven Million Pesos (Php 7,000,000.00) including all applicable taxes.	
II.	Objective	
	 To renew the existing endpoint security licenses and cross detection and response (XDR) subscription. To acquire an onsite technical support engineer from the provider who will oversee the existing security licenses and cross detection and response (XDR). 	
III.	Technical Specifications	STATEMENT OF COMPLIANCE
	All licenses shall be for a period of one (1) year.	
	Endpoint protection requirement	
	1. 1500 Licenses 2. Anti-malware	
	3. Vulnerability Protection	
	4. Data Loss Prevention	
	5. Endpoint Encryption	
	6. Mobile Protection	
	7. Web Protection	
	8. Integrated detection and response	
	Application control against malicious software Centralized visibility and control	
	Cross Detection and Response for Endpoints	
	1. 1500 subscriptions	
	Collects and correlates deep activity data across multiple vectors - email, endpoints, servers, cloud workloads, and networks	
	3. Effective expert analytics of the activity data collected from its native products in the environment to produce correlated,	
	actionable alerts 4. Simplified and speedy investigation and response	
	Onsite technical Support Engineer	

- At least one (1) onsite dedicated technical engineer to report in the department office from Mondays to Fridays, 8am to 5pm, excluding holidays, for the duration of the endpoint renewal.
- 2. Onsite dedicated technical engineer will be responsible to assist in all security-related tasks, such as:
- Generate monthly reports detailing all cyber attacks and the remediations taken.
- Generate a specific report as requested by the end-user for a particular cyber attack in addition to the monthly report.
- Document all mitigation and remediation actions taken in response to each alert.
- Monitoring of alerts and reporting of all important, critical and high-risk alerts to the Network and Cybersecurity Unit.
- Ticket creation and ensure completion
- Application of solutions provided by solutions provider
- Coordination of results with security solutions provider

Confidentiality

- The Contractor shall ensure that each of its personnel assigned to provide support service for the Lease of Information and Communications Technology Equipment executes and signs a Non-Disclosure Agreement which is to be submitted to the Department prior to commencement of the service.
- The Contractor shall not disclose any confidential information accessed through the use of its services in relation to the official functions or operations of the Department without prior consent from the latter.
- 3. The Contractor shall immediately inform the Department of breaches, attacks or other forms of cyber threats/activities that may contribute to disclosure of any confidential information.
- 4. Upon return or replacement of desktops, laptops and tablets the Contractor shall surrender, destroy or format the hard disk drive or any form of storage of the ICT equipment.
- Failure to comply with the confidentiality clause shall be subject to penalties as provided in Republic Act No. 10173

 Data Privacy Act of 2012 and all other relevant rules and regulations.

Other Provisions

- The Contractor shall provide technical support in the event that the Department relocates to new premises, without additional cost to the Department.
- 2. The Contractor shall ensure interoperability of the licenses to the Department's existing hardware components and system, without additional cost to the Department.
- The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Project specifications at no extra cost to the Procuring Entity in accordance with the Generic Procurement Manual.
- 4. To ensure the continuity of service, the Contractor shall implement a continuation and coordination process, including a turnover to the new provider/winning bidder.

Duration and Delivery

- DELIVERY: The Contractor shall deliver the licenses upon the expiration of the current contract on 14 November 2024.
- 2. DURATION: The contract for Endpoint Security with Cross Layered Detection Response shall be for a period of one (1) year from the successful deployment of licenses

Warranty

The warranty and support shall be provided for a period of one (1) year.

Payment

- 1. The Contractor shall be paid within thirty (30) working days upon the submission of the sales invoice, or its equivalent complete with supporting documents examined by the Office of Financial Management Services-Financial Resource Management Division (OFMS-FRMD). Payments shall be made through List of Due and Demandable Accounts Payable (LDDAP).
- 2. All payments shall be inclusive of all applicable taxes and other lawful charges.

NOTE:

Bidders must state here either "Comply" or "Not Comply" against each of the individual parameters of each Specification stating the corresponding performance parameter of

the equipment offered. Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.

Conformé:
[Signature/s]
[Name of Bidder's Authorized Representative/s]
[Position]
[Date]