



**Department of Foreign Affairs  
CY 2014 PHYSICAL PLAN**


BED No. 2

Major Final Outputs (MFOs)/Programs, Activities and Projects (PAPs)	Performance Indicators (PIs)	Previous Year Accomplishments (CY 2013)		CY 2014 Physical Targets	CY 2014 Quarterly Physical Targets			
		Actual Jan. 1 – Oct. 31	Estimate Nov. 1 – Dec. 31		1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
1	2	3		4	5			
<b>MFO 1: Foreign Policy Services</b>	<b>Performance Indicators Set:</b>  <i>Quantity:</i> Number of policies developed and issued or updated and disseminated  <i>Quality:</i> Percentage of stakeholders who rate foreign policies as good or better  <i>Timeliness:</i> Percentage of policies that are reviewed, updated, and disseminated in the last three years	3,320	600	3,200 recommendations	800 recommendations	800 recommendations	800 recommendations	800 recommendations
		95%	95%	90% of policy recommendations received by OP and relevant agencies	90%	90%	90%	90%
		95%	95%	90% of policy recommendations submitted within one week after a meeting/conference	90%	90%	90%	90%
<b>MFO 2: Diplomatic and Consular Services</b>	<b>Performance Indicators Set 1:</b>  <i>Quantity:</i> Number of consular and legal documents issued	2,712,466 (2,367,832 passports and 344,634 visas)	631,643 (459,643 passports and 172,000 visas)	3.418M	854,500	854,500	854,500	854,500

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	<i>Quality</i> : Percentage of clients that rate the service as good or better	95%	95%	90%	90%	90%	90%	90%
	<i>Timeliness</i> : Percentage of consular and legal documents issued within the prescribed period	97.5%	97.5%	100%	100%	100%	100%	100%
	<b>Performance Indicators Set 2:</b>							
	<i>Quantity</i> : Number of overseas Filipinos assisted	18,334	1,666	20,000	5,000	5,000	5,000	5,000
	<i>Quality</i> : Percentage of Filipinos assisted who rate the DFA assistance as good or better	95%	95%	90%	90%	90%	90%	90%
	<i>Timeliness</i> : Percentage of requests for assistance responded to within the prescribed time period	95%	95%	100%	100%	100%	100%	100%

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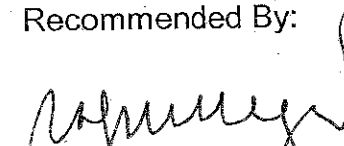
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